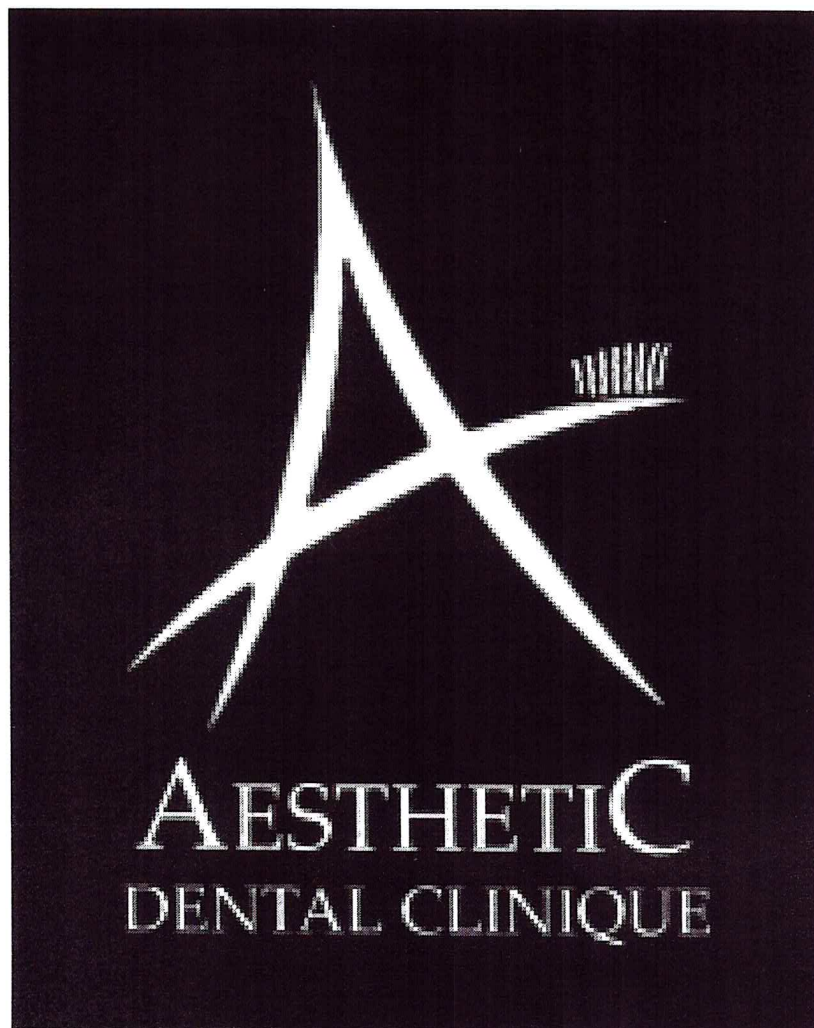


# WELCOME TO



Diane I. Hines, DDS

21500 W. Eleven Mile Road  
Southfield, MI  
248.358.4000

17701 W. McNichols Road  
Detroit, MI 48203  
313.533.6500

# CONFIDENTIAL INFORMATION QUESTIONNAIRE

PATIENT'S LEGAL NAME		LAST,	FIRST	MI	DATE OF BIRTH		SEX	SOCIAL SECURITY #
PREFER TO BE CALLED				HOME PHONE #		CELL PHONE #		
PATIENT'S ADDRESS		STREET	APT#	CITY	STATE	ZIP	E-MAIL	
<b>MARITAL STATUS</b>		PATIENT'S / GUARDIAN'S EMPLOYER				OCCUPATION		
<input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> W <input type="checkbox"/> D <input type="checkbox"/> UNDER AGE 18								
WORK ADDRESS		STREET	APT#	CITY	STATE	ZIP	WORK PHONE #	
SPOUSE'S NAME		LAST,	FIRST	MI	SPOUSE'S EMPLOYER		OCCUPATION	
SPOUSE'S WORK ADDRESS		STREET	APT#	CITY	STATE	ZIP	WORK PHONE #	
OTHER FAMILY MEMBERS THAT ARE PATIENTS HERE					WHO CAN WE THANK FOR REFERRING YOU TO OUR OFFICE?			

## EMERGENCY CONTACT INFORMATION

### PERSON WE MAY CONTACT IN CASE OF AN EMERGENCY (OTHER THAN YOUR FAMILY HOME)

NAME		RELATIONSHIP	
HOME PHONE #	WORK PHONE #	CELL PHONE #	

## REQUEST FOR CONFIDENTIAL COMMUNICATION

### AS MY DENTAL CARE PROVIDER, YOU MAY DO THE FOLLOWING WITH MY PERMISSION:

	YES	NO
Contact me at home	<input type="checkbox"/>	<input type="checkbox"/>
Contact me via cell phone	<input type="checkbox"/>	<input type="checkbox"/>
Contact me at work	<input type="checkbox"/>	<input type="checkbox"/>
Contact me via e-mail	<input type="checkbox"/>	<input type="checkbox"/>
Leave messages on my home voicemail / answering machine	<input type="checkbox"/>	<input type="checkbox"/>
Leave messages on my cell phone voicemail	<input type="checkbox"/>	<input type="checkbox"/>
Leave messages on my work voicemail / answering machine	<input type="checkbox"/>	<input type="checkbox"/>



# INSURANCE AND FINANCIAL INFORMATION

## INSURANCE COVERAGE

☐ YES ☐ NO

INSURANCE COMPANY NAME

INSURANCE ADDRESS

INSURANCE PHONE

SUBSCRIBER'S NAME

PATIENT'S RELATIONSHIP TO SUBSCRIBER

SUBSCRIBER'S BIRTHDAY

SUBSCRIBER'S SSN / ID #

☐ SELF ☐ SPOUSE ☐ DEPENDENT

GROUP / PROGRAM NUMBER

EMPLOYER (IF DIFFERENT FROM ABOVE)

EMPLOYER'S ADDRESS

## SECONDARY COVERAGE

☐ YES ☐ NO

INSURANCE COMPANY NAME

INSURANCE ADDRESS

INSURANCE PHONE

SUBSCRIBER'S NAME

PATIENT'S RELATIONSHIP TO SUBSCRIBER

SUBSCRIBER'S BIRTHDAY

SUBSCRIBER'S SSN / ID #

☐ SELF ☐ SPOUSE ☐ DEPENDENT

GROUP / PROGRAM NUMBER

EMPLOYER (IF DIFFERENT FROM ABOVE)

EMPLOYER'S ADDRESS

# RELEASE INFORMATION

## YOU MAY DISCUSS MY HEALTHCARE WITH

Health Care Providers

YES

☐

NO

☐

Insurance Companies

☐☐

OTHERS (PLEASE PRINT)

1.

2.

# CONFIRMATIONS



## HOW WOULD YOU PREFER YOUR APPOINTMENTS CONFIRMED?

☐ Call

☐ Text &/or Email

# ASSIGNMENT & RELEASE

I hereby authorize my insurance benefits to be paid directly to the dentists. I am financially responsible for any balances due and authorize the dentists to release any information for this claim. I authorize that my records can be used by the doctor if he so determines. In consideration of the services rendered to me by this dental office, I am obligated to pay said office in accordance with its credit terms and policy.

I consent to making of videotapes, photographs, and x-rays before, during, and after treatment, and to use the same by the doctor in scientific papers, demonstrations and/or presentations.

I certify that I have read or had read to me the contents of this form and do realize the risks and limitations involved.

SIGNATURE - PATIENT / GUARDIAN

DATE

WITNESS SIGNATURE

DATE



# DENTAL HISTORY

Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_  
Referred by \_\_\_\_\_ How would you rate the condition of your mouth? ☐ Excellent ☐ Good ☐ Fair ☐ Poor  
Previous Dentist \_\_\_\_\_ How long have you been a patient? \_\_\_\_\_ Months/Years  
Date of most recent dental exam \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of most recent x-rays \_\_\_\_/\_\_\_\_/\_\_\_\_  
Date of most recent treatment (other than a cleaning) \_\_\_\_/\_\_\_\_/\_\_\_\_  
I routinely see my dentist every: ☐ 3 mo. ☐ 4 mo. ☐ 6 mo. ☐ 12 mo. ☐ Not routinely

WHAT IS YOUR IMMEDIATE CONCERN? \_\_\_\_\_

PLEASE ANSWER YES OR NO TO THE FOLLOWING:

YES NO

## PERSONAL HISTORY

- |   |                          |                          |
|---|--------------------------|--------------------------|
| 1. Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [ ] _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Have you had an unfavorable dental experience? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Have you ever had complications from past dental treatment? _____                                | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Have you ever had trouble getting numb or had any reactions to local anesthetic? _____           | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Did you ever have braces, orthodontic treatment or had your bite adjusted? _____                 | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Have you had any teeth removed? _____  | <input type="checkbox"/> | <input type="checkbox"/> |

## GUM AND BONE

- |   |                          |                          |
|---|--------------------------|--------------------------|
| 7. Do your gums bleed or are they painful when brushing or flossing? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. Have you ever been treated for gum disease or been told you have lost bone around your teeth? _____                          | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. Have you ever noticed an unpleasant taste or odor in your mouth? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. Is there anyone with a history of periodontal disease in your family? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. Have you ever experienced gum recession? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. Have you ever had any teeth become loose on their own (without an injury), or do you have difficulty eating an apple? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. Have you experienced a burning sensation in your mouth? _____   | <input type="checkbox"/> | <input type="checkbox"/> |

## TOOTH STRUCTURE

- |  |                          |                          |
|--|--------------------------|--------------------------|
| 14. Have you had any cavities within the past 3 years? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 15. Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? _____           | <input type="checkbox"/> | <input type="checkbox"/> |
| 17. Are any teeth sensitive to hot, cold, biting, sweets, or avoid brushing any part of your mouth? _____        | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. Do you have grooves or notches on your teeth near the gum line? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 19. Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? _____                      | <input type="checkbox"/> | <input type="checkbox"/> |
| 20. Do you frequently get food caught between any teeth? _____   | <input type="checkbox"/> | <input type="checkbox"/> |

## BITE AND JAW JOINT

- |  |                          |                          |
|--|--------------------------|--------------------------|
| 21. Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) _____                            | <input type="checkbox"/> | <input type="checkbox"/> |
| 22. Do you feel like your lower jaw is being pushed back when you bite your teeth together? _____                                | <input type="checkbox"/> | <input type="checkbox"/> |
| 23. Do you avoid or have difficulty chewing gum, carrots, nuts, bagels, baguettes, protein bars, or other hard, dry foods? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| 24. Have your teeth changed in the last 5 years, become shorter, thinner or worn? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 25. Are your teeth crowding or developing spaces? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 26. Do you have more than one bite and squeeze to make your teeth fit together? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 27. Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? _____                       | <input type="checkbox"/> | <input type="checkbox"/> |
| 28. Do you clench your teeth in the daytime or make them sore? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 29. Do you have any problems with sleep or wake up with an awareness of your teeth? _____  | <input type="checkbox"/> | <input type="checkbox"/> |
| 30. Do you wear or have you ever worn a bite appliance? _____  | <input type="checkbox"/> | <input type="checkbox"/> |

## SMILE CHARACTERISTICS

- |   |                          |                          |
|---|--------------------------|--------------------------|
| 31. Is there anything about the appearance of your teeth that you would like to change? _____ | <input type="checkbox"/> | <input type="checkbox"/> |
| 32. Have you ever whitened (bleached) your teeth? _____                                       | <input type="checkbox"/> | <input type="checkbox"/> |
| 33. Have you felt uncomfortable or self conscious about the appearance of your teeth? _____   | <input type="checkbox"/> | <input type="checkbox"/> |
| 34. Have you been disappointed with the appearance of previous dental work? _____             | <input type="checkbox"/> | <input type="checkbox"/> |

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_



# MEDICAL HISTORY

Patient Name \_\_\_\_\_ Nickname \_\_\_\_\_ Age \_\_\_\_\_

Name of Physician/and their specialty \_\_\_\_\_

Most recent physical examination \_\_\_\_\_ Purpose \_\_\_\_\_

What is your estimate of your general health? ☐ Excellent ☐ Good ☐ Fair ☐ Poor

## DO YOU HAVE or HAVE YOU EVER HAD:

YES NO

1. hospitalization for illness or injury \_\_\_\_\_ ☐ ☐
2. an allergic reaction to \_\_\_\_\_
  - ☐ aspirin, ibuprofen, acetaminophen, codeine
  - ☐ penicillin
  - ☐ erythromycin
  - ☐ tetracycline
  - ☐ sulfa
  - ☐ local anesthetic
  - ☐ fluoride
  - ☐ metals (nickel, gold, silver, \_\_\_\_\_)
  - ☐ latex
  - ☐ other \_\_\_\_\_
3. heart problems, or cardiac stent within the last six months \_\_\_\_\_ ☐ ☐
4. history of infective endocarditis \_\_\_\_\_ ☐ ☐
5. artificial heart valve, repaired heart defect (PFO) \_\_\_\_\_ ☐ ☐
6. pacemaker or implantable defibrillator \_\_\_\_\_ ☐ ☐
7. artificial prosthesis (heart valve or joints) \_\_\_\_\_ ☐ ☐
8. rheumatic or scarlet fever \_\_\_\_\_ ☐ ☐
9. high or low blood pressure \_\_\_\_\_ ☐ ☐
10. a stroke (taking blood thinners) \_\_\_\_\_ ☐ ☐
11. anemia or other blood disorder \_\_\_\_\_ ☐ ☐
12. prolonged bleeding due to a slight cut (INR > 3.5) \_\_\_\_\_ ☐ ☐
13. emphysema, shortness of breath, sarcoidosis \_\_\_\_\_ ☐ ☐
14. tuberculosis, measles, chicken pox \_\_\_\_\_ ☐ ☐
15. asthma \_\_\_\_\_ ☐ ☐
16. breathing or sleep problems (i.e. sleep apnea, snoring, sinus) \_\_\_\_\_ ☐ ☐
17. kidney disease \_\_\_\_\_ ☐ ☐
18. liver disease \_\_\_\_\_ ☐ ☐
19. jaundice \_\_\_\_\_ ☐ ☐
20. thyroid, parathyroid disease, or calcium deficiency \_\_\_\_\_ ☐ ☐
21. hormone deficiency \_\_\_\_\_ ☐ ☐
22. high cholesterol or taking statin drugs \_\_\_\_\_ ☐ ☐
23. diabetes (HbA1c = \_\_\_\_\_) \_\_\_\_\_ ☐ ☐
24. stomach or duodenal ulcer \_\_\_\_\_ ☐ ☐
25. digestive disorders (i.e. celiac disease, gastric reflux) \_\_\_\_\_ ☐ ☐

YES NO

26. osteoporosis/osteopenia (i.e. taking bisphosphonates) \_\_\_\_\_ ☐ ☐
27. arthritis, rheumatoid arthritis, lupus \_\_\_\_\_ ☐ ☐
28. glaucoma \_\_\_\_\_ ☐ ☐
29. contact lenses \_\_\_\_\_ ☐ ☐
30. head or neck injuries \_\_\_\_\_ ☐ ☐
31. epilepsy, convulsions (seizures) \_\_\_\_\_ ☐ ☐
32. neurologic disorders (ADD/ADHD, prion disease) \_\_\_\_\_ ☐ ☐
33. viral infections and cold sores \_\_\_\_\_ ☐ ☐
34. any lumps or swelling in the mouth \_\_\_\_\_ ☐ ☐
35. hives, skin rash, hay fever \_\_\_\_\_ ☐ ☐
36. STI/STD \_\_\_\_\_ ☐ ☐
37. hepatitis (type \_\_\_\_\_) \_\_\_\_\_ ☐ ☐
38. HIV / AIDS \_\_\_\_\_ ☐ ☐
39. tumor, abnormal growth \_\_\_\_\_ ☐ ☐
40. radiation therapy \_\_\_\_\_ ☐ ☐
41. chemotherapy, immunosuppressive \_\_\_\_\_ ☐ ☐
42. emotional problems \_\_\_\_\_ ☐ ☐
43. psychiatric treatment \_\_\_\_\_ ☐ ☐
44. antidepressant medication \_\_\_\_\_ ☐ ☐
45. alcohol / street drug use \_\_\_\_\_ ☐ ☐

## ARE YOU:

46. presently being treated for any other illness \_\_\_\_\_ ☐ ☐
47. aware of a change in your health in the last 24 hours  
(i.e. fever, chills, new cough, or diarrhea) \_\_\_\_\_ ☐ ☐
48. taking medication for weight management (i.e. fen-phen) \_\_\_\_\_ ☐ ☐
49. taking dietary supplements \_\_\_\_\_ ☐ ☐
50. often exhausted or fatigued \_\_\_\_\_ ☐ ☐
51. experiencing frequent headaches \_\_\_\_\_ ☐ ☐
52. a smoker, smoked previously or use smokeless tobacco \_\_\_\_\_ ☐ ☐
53. considered a touchy person \_\_\_\_\_ ☐ ☐
54. often unhappy or depressed \_\_\_\_\_ ☐ ☐
55. FEMALE - taking birth control pills \_\_\_\_\_ ☐ ☐
56. FEMALE - pregnant \_\_\_\_\_ ☐ ☐
57. MALE - prostate disorders \_\_\_\_\_ ☐ ☐

Describe any current medical treatment, impending surgery, genetic/development delay, or other treatment that may possibly affect your dental treatment. (i.e. Botox, Collagen Injections)

List all medications, supplements, and or vitamins taken within the last two years

Drug	Purpose	Drug	Purpose
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Ask for an additional sheet if you are taking more than 6 medications

**PLEASE ADVISE US IN THE FUTURE OF ANY CHANGE IN YOUR MEDICAL HISTORY OR ANY MEDICATIONS YOU MAY BE TAKING.**

Patient's Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_

Aesthetic Dental Clinique  
21500 West 11 Mile Road  
Southfield, Michigan 49076

HIPAA Consent Form

I understand that, under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), I have certain right regarding my protected health information. I understand that this information can and will be used, but is not mandatory for me to sign in order to:

- Conduct, plan and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers
- Conduct normal healthcare operations such as quality assessments
- Certifications

I have been informed by you of your Notice of Privacy Practices containing a more complete description of the uses and disclosers of my health information. I have been given a copy of your Notice of Privacy Practices prior to signing this consent I understand that this organization had the right to change its Notice of Privacy Practices from time to time and that I may contact this organization at any time at the address above to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information is used or disclose to carry out treatment, payment to healthcare operations. I also understand you are not required to agree to my requested restrictions but if you do agree then you are bound to abide by such restrictions.

I understand that I may revoke this consent in writing at any time, except to the extent that you have taken action relying on this consent.

Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Date: \_\_\_\_\_



## The Financial Policy of Aesthetic Dental Clinique

Thank you for choosing our office as your dental health care provider. Our primary responsibility is providing the highest quality dental care for you and your family. Part of our commitment is your understanding and responsibility for the payment of your account balance.

Our basic financial policy is the following:

**FULL PAYMENT IS DUE AT THE TIME OF SERVICE. PAYMENT ARRANGEMENTS CAN BE MADE IF EXTENSIVE TREATMENT IS PLANNED AND APPROVED BY OUR OFFICE MANAGER.**

WE ACCEPT CASH, CHECK, VISA, MASTERCARD, DISCOVER, AMERICAN EXPRESS & CARE CREDIT.

### **ADULT PATIENTS**

Adult patients are responsible for full payment at the time of service unless specific arrangements are made prior to the start of treatment. We require at least half of the estimated patient portion for dentures, crowns, bridges and any other appliances on the procedure start date. The remaining balance due is required upon the placement or delivery date.

### **MINOR PATIENTS**

The adult accompanying a minor and the parents/guardians are responsible for full payment at time of service. For unaccompanied minors, non-emergency treatment will be denied unless charges have been pre-authorized to by credit card or by cash; check at time of service has been verified.

### **REGARDING INSURANCE**

We do accept insurance and Medicare. Full payment is required at time of service, we will accept assignment of participating insurance plans and will submit dental claims on our patient's behalf, and we will submit a refund for payment from an insurance company back to our patients in a timely fashion. We are not able to pre-determine or bill for insurance benefits only. A pre-treatment estimate will need to be submitted to your insurance company to determine the schedule of benefits for the services to be rendered.

**Your insurance policy is a contract between you and your insurance company; we are not a party to that contract. Any insurance claim not settled within 45 days will be due in full. It's your responsibility to pay our practice in full for the treatment invoice.**

**Please be aware that some and perhaps all of the services provided may be non-covered services. You are responsible for the entire balance no matter what the outcome is with your insurance provider.**

### **USUAL AND CUSTOMARY RATES**

Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for the quality of the treatment that is rendered. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates. We will do all that is reasonable and proper to have you receive the maximum insurance benefits you are entitled too.

### **PATIENT RESPONSIBLTY AND ADDITIONAL TERMS**

Accounts unpaid after 60 days from day of service are subject to a delinquent fee of \$35.00. Furthermore, the unpaid balance is subject to a 1.5% monthly (18% Annual) finance charge. If we have to submit your unpaid account to a collections process you will be responsible for all charges our practice incurs; including collection fees, court costs and reasonable attorney's fees.

### **MISSED OR LATE APPOINTMENTS/RETURNED CHECKS**

Unless appointments are cancelled at least 24 hours in advanced, our policy is to charge for missed appointments. You will be charged a \$50.00 **non-refundable** fee. Any returned check will carry a \$35.00 fee.

Our entire staff is dedicated to YOU, the patient. Thank you for understanding and acceptance of our ***Financial Policy***. Please let us know if you have any questions or concerns.

I have read this ***Financial Policy***. I understand and agree to the terms of the ***Financial Policy of Aesthetic Dental Clinique***. ***Picture ID is also required with your signature.***

X \_\_\_\_\_  
Signature of Patient or Parent of Minor Patient

Date \_\_\_\_\_

X \_\_\_\_\_  
Signature of Co-Responsible Party

Date \_\_\_\_\_